

16th November, 2016

To whom it may concern,

RE: Reference for Ross Harvey

I am delighted to provide a reference for Ross Harvey who volunteered at the Wildscreen Festival, 10-14 October 2016, in Bristol.

Wildscreen is the world's leading international festival celebrating and advancing storytelling about the natural world. The Festival has a team of volunteers to help deliver the event and Ross was one of fifty such volunteers, from over 200 applicants. Ross generously gave up his time and worked hard to help build a fantastic atmosphere and put on a very well-received event.

Ross's role for the week was to assist with the Virtual Reality Showcase event. Ross demonstrated such great ability in this role that he went on to lead the volunteer team at the VR showcase for the week. Ross worked very closely with exhibitors and colleagues to ensure delegates were able to participate, experience and enjoy the VR event. Ross quickly understood what was required of him and how the equipment and the experience worked. Ross demonstrated great customer service, explaining the event to many delegates and ensuring it was running smoothly at all times, as well as training and supporting his colleagues in carrying out their roles at the showcase, and helping to coordinate the set-up and break-down of the event.

It was a pleasure to have Ross as a volunteer at the Wildscreen Festival. Not only did he complete all of his shifts and showed initiative looking after the VR showcase, but he helped out at a very important time later in the week, going as far as to rearrange personal commitments to help cover a crucial role. Ross proved himself to be a responsible, reliable and very capable member of the team. The Wildscreen Festival benefitted hugely from Ross's involvement both as a volunteer and through his participation in the programme as a delegate. We wish him every success in the future. Best wishes,

Abi Edgar
Volunteer Coordinator
Wildscreen Festival 2016

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